Joshua L. Clemens | Marketing Professional

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PROFESSIONAL EXPERIENCE _____

Champion Technology Services, Inc.

Baton Rouge, LA

February 2018 - September 2021

Marketing & Design Specialist

- Collaborate with and report directly to Champion's President to spearhead all Marketing efforts for the company
- Leverage the industry expertise of our Business Development and Engineering teams to develop outbound Marketing efforts aligned with our Sales efforts
- Foster an array of personal development about the Industrial Automation industry by collaborating with internal engineers and subject matter experts
- Develop and drive consistent brand standards, all Marketing operations, collateral design & development, content writing for print, web & social media, and presentation builds for client leads
- Collaborate with internal teams to build and launch new company website (<u>www.champtechnology.com</u>), Intranet, internal communications, and events solidifying brand awareness both internally and externally

Louisiana Healthcare Connections

Baton Rouge, LA

July 2016 - December 2017

Marketing & Communications Specialist

- Manage all Marketing and Communications to our Health Plan's 500,000 Louisiana Medicaid members
- Provide health outreach and education to our membership as well as surrounding communities
- Simplify and improve the experience for our Medicaid population, helping them navigate the confusing maze of healthcare
- Improve health outcomes for Louisiana, through targeted outreach, education, health fairs, and more
- Build and nurture community partners, as well as operational partners both internally and externally

GIS - Global Energy Partners

Baton Rouge, LA

October 2014 - June 2016

Marketing & Design Specialist

- Work with and report to VP of Business Development, Executive Staff, COO and CEO to promote GIS's many facets of operation
- Act as primary Marketing role for the >\$300M corporation, its 21 global locations, and 21 specialized divisions
- Increase brand presence, brand consistency, and professionalism of marketing pieces from offices in Arctic Alaska to Trinidad & Tobago
- Photograph and update marketing photos of GIS locations and production operations
- Redesign, rebuild, and launch company's previously-outdated websites: www.gisy.com & www.gisyeng.com
- Design internal and public marketing materials for print, web, and social media
 - Examples include: Ads, Banners, Billboards, Branding, Brochures, Commercials, Evites, Posters, Presentations, Promotional Items, Proposals, Signage, Social Media, Trade Shows, and Web.
- Implement company-wide corporate branding initiative on the employee-level, for both GIS and its subsidiary company, GIS Engineering LLC

Baton Rouge Telco Federal Credit Union

Baton Rouge, LA

June 2012 - October 2014

Marketing & Design Specialist

- Work with VP of Marketing, COO and CEO to improve and extend marketing efforts of the credit union using print pieces, e-mail marketing, and website maintenance
- Establish new company logo and consistent branding for the organization, and update content across mediums for professionalism and effective visual communication
- Develop, brand, and write three quarterly newsletters and one monthly newsletter for financial and credit union news, targeted to youth, employee groups, and the general membership of the organization
- Generate branded campaigns for quarterly promotions; create visuals for print, lobby and outdoor signage, tee shirt and promotional items, web, and e-mail.

Louisiana State University

Baton Rouge, LA

October 2011 - June 2012

Marketing & Communications Coordinator

- Work regularly with Associate Director and Associate Vice Chancellor of Enrollment Management to promote LSU's programs and increase university recruiting
- Coordinate marketing efforts with Public Affairs / University Relations and the school's academic colleges to ensure unified brand presence across departments and mediums (predominantly print, e-mail, digital, and social media outlets)
- Utilize Hobson's "Connect" university database to monitor student populations, implement print & e-mail marketing to targeted audiences, and manage event
 communications
- Provide branding and graphic design for Office of Undergraduate Admissions & Student Aid, promoting the university's "Love Purple, Live Gold" marketing campaign
 across a range of mediums



Minuteman Press Lansdale, PA June 2006 – October 2011

President / Owner

- Establish and grow startup full-service commercial printing company in a highly competitive environment
- Manage all Public Relations and create community awareness through coordinated marketing outlets, mediums, and direct exposure
- Sponsor a diversity of organizations and events, and expand local involvement to include frequent participation in borough functions
- Act as Chief Designer for all internal marketing pieces, and provide consultation and design for client branding and marketing
- Supervise complete print process, from pre-press to production, finishing, and client delivery or bulk mail distribution
- Expand production and services offered to include signage, direct mail, high volume document scanning, and fulfillment
- Grow company to over \$250,000 in gross annual sales in first full year of business, and \$350,000 in year two
- Streamline operations and increase efficiency through an economic recession, maintaining profits
- Manage all internal business and corporate responsibilities, including budgets, staffing, and marketing
- Establish rapport and working relationships with suppliers, vendors, professional services, media, and heads of community



The Pennsylvania State University

University Park, PA

1999 - 2003

Bachelor of Arts in Telecommunications, 2003

Minor: Business Management GPA: 3.39 Major / 3.26 Overall

Focuses: Communications, Technology, Production, and Theories of Mass Media

Interests: Marketing, Computer & Technology, Graphic Design & Production, and the Global Media System



KNOWLEDGE BASE

Adobe Creative Suite (Illustrator, Photoshop, InDesign, Dreamweaver, Premiere, Acrobat Pro), Final Cut Pro, Microsoft Office 365 (MS Teams, SharePoint, Word, PowerPoint, Excel, Outlook), Pipedrive, Google Analytics, Social Media Insights (Facebook, LinkedIn, etc.)



AWARDS

- "Team Excellence" award from Champion Technology Services, Inc. for development of Company Intranet (2020)
- "1st Place Excellence in Marketing" by the Louisiana Credit Union League for branding of a credit union marketing campaign and point of sale display (2013)
- "Top Achievement in Marketing" award from Minuteman Press International for internal marketing efforts (2008)
- "Best Printer" designation by surrounding community (2008, 2009, 2010)



References available upon request.